Communication for us that cannot hear has taken a new meaning with the Video Relay Service. Just as Closed Captions has became a necessity in bringing intelligent understanding of news, sports, and entertaiment, the Video Relay Service brings services that are esstential to life and happyness, from appointment, tech. support, medical, banking, etc. Talking to friends and family near or far away, bringing them closer, keeping informed. Our taxes seem less burdensome with service like this.